

Technology Requirements for online Advanced Standing MSW Program

To be fully operational as a student in the online program, you should meet the requirements listed below.

Hardware

- Desktop computer or laptop with webcam and microphone (tablets and cell phones are not recommended for coursework)
- 2GHz processor or higher
- 2GB or higher of memory (RAM)
- 30GB or higher of free storage
- Windows 7/Vista or higher operating system (for PC)
- Mac OS 10.6 or higher operating system (for Mac)

Software

- Microsoft Office 2007 or higher (Word, Excel and PowerPoint)
- Adobe Flash 10 or higher ([Free Download](#))
- Adobe Acrobat Reader ([Free Download](#))
- Java ([Free Download](#))
- QuickTime ([Free Download](#))
- If you already have these programs installed, please check for and run any updates necessary to ensure you're ready to go! Some courses may have additional software requirements.

Network Connection

- Broadband (Cable or DSL) with 512 Kbps or higher download speed. A direct connection to the router is preferred over wireless or satellite connections. As an online learner, a dependable, high-speed connection may be the most important investment you can make to prepare for success in *our program*.

If you need assistance acquiring these programs, please see [Information Technology Services](#). Information about contacting the “help desk” is also found at this link. As a student at the University of Arkansas, the techs at the help desk will be glad to assist.